

DOT REFERENCE CARD

TEN ELD

The TEN ELD device plugs into the diagnostic port in a vehicle and is integrally synchronised with the engine. The ELD automatically records driving time and connects the TEN ELD App on a mobile device via Bluetooth®.



TEN ELD is approved and officially registered with the FMCSA.

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DEVICE MALFUNCTION CLEARANCE GUIDE

MALFUNCTION BLUE LINK (WIRELESS LINK) NO LIGHT Turn the engine off and check the cable connection BLINKING BLUE Turn the engine off and restart the tablet; Call customer support

IOSIX		
	NO LIGHT	Turn the engine off and reconnect the plug
	TABLET SHOWS: "SCANNING"	Call customer support

PACIFIC TRACK 30		
	N/A	Connect to diagnostic port of vehicle; Log into application and/or call customer support

IF YOUR TABLET SCREEN DOES NOT LOCK WHILE DRIVING











Stop the vehicle

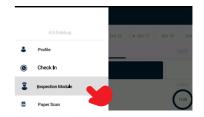
log out, Restart, log in

Reconnect

Failing to stop the vehicle and assure proper function of ELD device and application will constitute as a DOT violation.

For Officer LOG Inspections

Tap the "Menu" icon and Select "Inspection module"



Tap "Begin Inspection" to let an officer view your logs directly from your device

INSPECTION MODULE

Review logs for previous 7 days+ today

BEGIN INSPECTION

Tap "Send Logs" to email a copy of your logs to an officer

INSPECTION MODULE

Review logs for previous 7 days+ today

SEND LOGS

Tap "Send Output File" to submit your ELD output file to the DOT via web services

INSPECTION MODULE

Review logs for previous 7 days+ today

SEND OUTPUT FILE

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Attention!

For legal an safety purposes, please refrain from calling your office, customer support line, or safety personnel while driving.

GETTING STARTED



1 Hold the power button, generally found on the side of a mobile device, to turn on your **STEP** tablet/smartphone.



Verify that your device has good cellular data connection by checking the cellular
 STEP signal indicator at the top right corner of the home screen.



3 Assure that the device is fully charged by checking **the battery level** in the upper right corner of the home screen. We recommend keeping it connected to the charger at all times.



Locate and select the **Ten ELD application** icon from your home screen.



5 Enter Username and Password once prompted to the "Sign In" screen.

STEP Reset your password if needed.



Select your truck from the vehicle list once logged in. Press "Confirm" when prompted to the "Confirm Vehicle" screen. You have now accessed your logs record.



Your cellular device will connect to the ELD automatically. The status will be shown at the top of the main screen. Once connected to the ELD successfully - please start the engine so the device can recognize the power up event.

AT THE END OF THIS SHIFT



1
STEP Switch your duty status to "Sleeper" or "Off Duty" mode in the "Logs" screen.



Log out of the app by tapping the "Menu" icon and selecting "Log Out" option.



Always **restart** your device prior to the start of a new shift.



4 Complete your required 10-hour break following each shift in order to meet step regulatory requirements.



NOTE: The system will not count time shorter than 10 hours as a full break (ex: 9 hours, 59 minutes and 59 seconds, constitutes as a violation).

For any questions, please contact our Support Team at +1 907-759-5072 or send an email to Tentechlogistics@gmail.com